

# PinPoint Solutions:

## Continuous Improvement/ Lean/ Quality

### World Class Manufacturing and Quality

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Being in the talent acquisition business for over 10 years, I've worked with companies that are classified, either by themselves or the industry they're in, as "world class manufacturers". However, over the last, approximately 15 months, I've seen that term evolve into a process. Much like lean, it has become more than a term but, rather, a collection of processes that are being driven through organizations.

The companies I work with that are implementing or driving this have a laser focus on quality of processes and products. While quality is one of the three main principles of WCM, for my clients', it seems to be the main driver. Because of this we saw the adoption of the quality and lean relationship and I believe we'll see an entwined relationship of maintenance and quality. The thing about WCM is that, of the three principles, quality is affected by the other two.

Articles: [The World Class Manufacturing Programme at Chrysler, Fiat & Co.](#) , [Fiat Chrysler Automobiles](#) , [Global Quality Through World Class Manufacturing](#)

#### PinPoint Solutions

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- Quality Engineer– NC
- Lean Six Sigma Black Belt– NC
- Project Engineer– IA
- Quality Manager– CT
- Director, Lean/ Continuous Improvement– NC
- Director of Quality and Compliance– OR

### Leadership: Melissa Poole



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Melissa Poole has been with PinPoint Solutions since 2008. Starting as an Executive Recruiter and advancing her career to Practice Area Director at PinPoint, she has developed clients in many industries including packaging, chemical, industrial, aerospace and automotive. She counts as clients some of the largest, most well known companies in the country and did so through building relationships with hiring managers, HR, and Talent professionals.

Melissa’s passions are her practice areas, Lean/CI and Quality Operations. She works in any industry heavily focused on customer engagement. Melissa firmly believes that in order to become an expert at something, you have to be fully engaged in it, love it and work at it everyday, therefore, these are the areas she’s considered an expert in because the majority of her time is spent in this space. Melissa’s engaged in and placed numerous Lean/CI and Quality professionals, from VP and Director level to individual contributor level engineers in these functions.

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